

ANNO	MES	ID_DEPARTAMENTO	ID_ZONA	NUMERO_MEDICION	LLAMAD_CAIIDAS_TOT_CAPITAL	LLAMAD_CAIIDAS_TOT_RESTO_DEPTO	LLAMAD_CAID_HANDOVER_CAPITAL	LLAMAD_CAID_HANDOVER_RESTO_DEPTO	LLAMADAS_EXITOSAS_CAPITAL	LLAMADAS_EXITOSAS_RESTO_DEPTO	LLAMAD_TERM_HANDOVER_CAPITAL	LLAMAD_TERM_HANDOVER_RESTO_DEPTO	LLAMAD_TERMINAD_TOT_CAPITAL	LLAMAD_TERMINAD_TOT_RESTO_DEPTO	HORA_MEDICION_CAPITAL_DEPTO	HORA_MEDICION_RESTO_DEPTO
2014	5	5	1	1	0.009834541	0.009027092	0.000126116	0.001415797	404391	270519	51	383	3977	2442	18	19
2014	5	5	1	2	0.009209996	0.011914643	0.00019911	0.001413871	431922	251791	86	356	3978	3000	18	20
2014	5	5	1	3	0.009493081	0.008772765	0.000132496	0.001343958	407560	283491	54	381	3869	2487	18	20
2014	5	5	1	4	0.009970276	0.010145434	0.000164715	0.001384461	400691	228970	66	317	3995	2323	18	20
2014	5	8	1	1	0.005996663	0.012362945	0.001855433	0.006591661	738911	383970	1371	2531	4431	4747	19	21
2014	5	8	1	2	0.006656075	0.012150739	0.00229083	0.006720627	757804	361871	1736	2432	5044	4397	19	21
2014	5	8	1	3	0.005819484	0.010117287	0.001712467	0.004057382	757971	363042	1298	1473	4411	3673	19	21
2014	5	8	1	4	0.007017035	0.011033086	0.002541484	0.005720758	724380	367259	1841	2101	5083	4052	19	21
2014	5	13	1	1	0.008413	0.007249229	0.002507683	0.002011852	252823	91458	634	184	2127	663	20	21
2014	5	13	1	2	0.009390737	0.006526436	0.003437637	0.001697755	207119	90708	712	154	1945	592	21	21
2014	5	13	1	3	0.008905865	0.008029362	0.003296513	0.001829747	208402	92909	687	170	1856	746	21	21
2014	5	13	1	4	0.008814793	0.007101195	0.003038249	0.00185741	206698	88295	628	164	1822	627	21	21
2014	5	15	1	1	0.003679176	0.004906205	0.001798708	0.0002886	12231	24255	22	7	45	119	19	19
2014	5	15	1	2	0.003718073	0.005521325	0.001778209	0.000800192	12372	24994	22	20	46	138	19	19
2014	5	15	1	3	0.003324525	0.005753903	0.001108175	0.0008961	11731	21203	13	19	39	122	19	20
2014	5	15	1	4	0.003968569	0.005482049	0.002222399	0.000659495	12599	24261	28	16	50	133	19	19
2014	5	17	1	1	0.004548158	0.010666424	0.001084561	0.002552648	28583	10969	31	28	130	117	19	20
2014	5	17	1	2	0.00547816	0.011750503	0.001197214	0.002334004	27564	12425	33	29	151	146	19	20
2014	5	17	1	3	0.005329871	0.009868896	0.001366634	0.002008734	29269	11450	40	23	156	113	19	20
2014	5	17	1	4	0.005103487	0.010979511	0.001275872	0.003112302	28216	11567	36	36	144	127	19	20
2014	5	18	2	1	0.002849003	0.020905923	0.000949668	0.004645761	1053	861	1	4	3	18	21	21
2014	5	18	2	2	0.003009027	0.01894317	0.001003009	0.001994018	997	1003	1	2	3	19	21	21
2014	5	18	2	3	0.005092298	0.013612565	0.002546149	0.004188482	1571	955	4	4	8	13	10	20
2014	5	18	2	4	0.004713805	0.014223195	0.002693603	0.001094092	1485	914	4	1	7	13	18	20
2014	5	19	1	1	0.007532468	0.015752033	0.002142857	0.003387534	15400	5904	33	20	116	93	19	21
2014	5	19	1	2	0.005831091	0.013053168	0.001666026	0.002387775	15606	6282	26	15	91	82	19	20
2014	5	19	1	3	0.006709265	0.014913658	0.002108626	0.003296703	15650	6370	33	21	105	95	19	20
2014	5	19	1	4	0.008467518	0.014492754	0.002082177	0.003519669	14408	4830	30	17	122	70	20	21
2014	5	20	1	1	0.006170095	0.006442771	0.002309719	0.00214759	92219	70777	213	152	569	456	21	21
2014	5	20	1	2	0.00645795	0.00593604	0.00273221	0.001581028	88573	69575	242	110	572	413	21	21
2014	5	20	1	3	0.003852148	0.007111872	0.0014358	0.002287013	114222	67774	164	155	440	482	21	21
2014	5	20	1	4	0.003534636	0.00587967	0.001554174	0.001837397	112600	78916	175	145	398	464	20	21
2014	5	23	1	1	0.004071721	0.009223727	0.001332895	0.001618198	54768	86516	73	140	223	798	21	21
2014	5	23	1	2	0.003495828	0.007949197	0.001369333	0.001643885	62074	88814	85	146	217	706	20	21
2014	5	23	1	3	0.004426845	0.008812072	0.001344864	0.001537126	53537	85224	72	131	237	751	21	21
2014	5	23	1	4	0.004175915	0.009439589	0.001109815	0.001617232	53162	87186	59	141	222	823	21	21
2014	5	25	1	1	0.008786498	0.009945766	0.000994511	0.002581741	706880	115426	703	298	6211	1148	19	19
2014	5	25	1	2	0.009397542	0.009111945	0.001184186	0.002458064	711037	111063	842	273	6682	1012	18	19
2014	5	25	1	3	0.00895215	0.008658127	0.001041661	0.002357997	749764	109839	781	259	6712	951	18	19
2014	5	25	1	4	0.008821952	0.010553136	0.001152877	0.002408969	695651	107930	802	260	6137	1139	18	19
2014	5	27	1	1	0.017045455	0.013274336	0.002272727	0	880	452	2	0	15	6	19	22
2014	5	27	1	2	0.018255578	0.0225	0	0.0075	493	400	0	3	9	9	22	22
2014	5	27	1	3	0.00921659	0.014675052	0	0.002096436	651	477	0	1	6	7	21	21
2014	5	27	1	4	0.018978102	0.015873016	0.002919708	0.001763668	685	567	2	1	13	9	21	21
2014	5	41	1	1	0.002952421	0.004008016	0.001021992	0.001145147	26419	6986	27	8	78	28	11	20

ANNO	MES	ID_DEPARTAMENTO	ID_ZONA	NUMERO_MEDICION	LLAMAD_CAIIDAS_TOT_CAPITAL	LLAMAD_CAIIDAS_TOT_RESTO_DEPTO	LLAMAD_CAID_HANDOVER_CAPITAL	LLAMAD_CAID_HANDOVER_RESTO_DEPTO	LLAMADAS_EXITOSAS_CAPITAL	LLAMADAS_EXITOSAS_RESTO_DEPTO	LLAMAD_TERM_HANDOVER_CAPITAL	LLAMAD_TERM_HANDOVER_RESTO_DEPTO	LLAMAD_TERMINAD_TOT_CAPITAL	LLAMAD_TERMINAD_TOT_RESTO_DEPTO	HORA_MEDICION_CAPITAL_DEPTO	HORA_MEDICION_RESTO_DEPTO
2014	5	41	1	2	0.00328809	0.009845288	0.000994074	0.002250352	26155	7110	26	16	86	70	19	20
2014	5	41	1	3	0.003661662	0.0076747	0.001057814	0.001481083	24579	7427	26	11	90	57	19	20
2014	5	41	1	4	0.003680417	0.006358627	0.001303481	0.000847817	26084	7077	34	6	96	45	19	20
2014	5	44	1	1	0.002935942	0.005177603	6.08485E-05	0.000887328	65737	109317	4	97	193	566	21	21
2014	5	44	1	2	0.004193994	0.004758996	0.000236457	0.000738465	80353	109687	19	81	337	522	19	21
2014	5	44	1	3	0.003598868	0.005212303	8.36946E-05	0.001166653	59741	106287	5	124	215	554	21	21
2014	5	44	1	4	0.003953285	0.004791702	4.94161E-05	0.000695267	60709	106434	3	74	240	510	21	21
2014	5	47	1	1	0.004815085	0.007282446	0.000408982	0.001182002	183382	152284	75	180	883	1109	20	21
2014	5	47	1	2	0.004876191	0.007766844	0.000461651	0.000930653	173291	146134	80	136	845	1135	20	21
2014	5	47	1	3	0.004246878	0.006270805	0.000432908	0.001001807	182487	157715	79	158	775	989	20	21
2014	5	47	1	4	0.004692391	0.008261895	0.000303785	0.000959271	184341	148029	56	142	865	1223	20	21
2014	5	50	1	1	0.002902056	0.006433824	0.000120919	0.000919118	8270	5440	1	5	24	35	12	21
2014	5	50	1	2	0.004135456	0.006672469	0	0.000580215	12816	6894	0	4	53	46	19	20
2014	5	50	1	3	0.00289619	0.007121058	0.000271518	0.001017294	11049	6881	3	7	32	49	20	20
2014	5	50	1	4	0.005005959	0.005748821	0.000476758	0.000884434	12585	6784	6	6	63	39	18	11
2014	5	52	1	1	0.004906188	0.010198717	0.002021944	0.001997687	33631	9511	68	19	165	97	19	20
2014	5	52	1	2	0.005630423	0.012428186	0.002122946	0.003048423	32502	8529	69	26	183	106	19	20
2014	5	52	1	3	0.00495516	0.011673985	0.001793586	0.002570419	32895	9337	59	24	163	109	19	20
2014	5	52	1	4	0.005043413	0.010107972	0.002005903	0.002526993	34897	8706	70	22	176	88	19	20
2014	5	54	1	1	0.005174847	0.007615751	0.001698813	0.000519256	38262	11555	65	6	198	88	19	21
2014	5	54	1	2	0.005900604	0.009061291	0.001856059	0.000407249	36098	9822	67	4	213	89	19	22
2014	5	54	1	3	0.006331369	0.006630013	0.001425243	0.000242561	36485	12368	52	3	231	82	19	21
2014	5	54	1	4	0.004356337	0.008803579	0.001213157	0.001010247	36269	13858	44	14	158	122	11	21
2014	5	63	1	1	0.007552009	0.005700713	0.004274722	0.000791766	14036	6315	60	5	106	36	12	20
2014	5	63	1	2	0.004837364	0.006666667	0.002168474	0.00173913	11990	6900	26	12	58	46	11	20
2014	5	63	1	3	0.004395604	0.00630517	0.002273588	0.001103405	13195	6344	30	7	58	40	11	19
2014	5	63	1	4	0.003781139	0.009357078	0.002075919	0.002867492	13488	6626	28	19	51	62	11	12
2014	5	66	1	1	0.006660232	0.006790031	0.001689189	0.001343083	20720	13402	35	18	138	91	11	20
2014	5	66	1	2	0.005382182	0.00819261	0.001510788	0.002089952	21181	11962	32	25	114	98	17	20
2014	5	66	1	3	0.0056201	0.009245907	0.001227921	0.002035796	21174	11789	26	24	119	109	17	20
2014	5	66	1	4	0.007044292	0.00808786	0.002171186	0.002213519	20726	11746	45	26	146	95	17	20
2014	5	68	1	1	0.007373732	0.008720828	0.000591377	0.000458991	54111	56646	32	26	399	494	19	20
2014	5	68	1	2	0.007722656	0.008961303	0.000570805	0.000301727	59565	66285	34	20	460	594	18	19
2014	5	68	1	3	0.007375991	0.009366987	0.000774479	0.000453523	54230	57329	42	26	400	537	19	20
2014	5	68	1	4	0.007194607	0.00967286	0.000922385	0.000515297	59628	67922	55	35	429	657	18	19
2014	5	70	1	1	0.004794345	0.005360639	0.001675575	0.00153827	81763	64358	137	99	392	345	21	21
2014	5	70	1	2	0.003863315	0.006857684	0.001947981	0.001328772	91890	65474	179	87	355	449	21	21
2014	5	70	1	3	0.004625277	0.005511423	0.001867659	0.001447133	79779	64956	149	94	369	358	21	21
2014	5	70	1	4	0.004259073	0.005284941	0.001524698	0.001241643	79360	62820	121	78	338	332	21	21
2014	5	73	1	1	0.008224227	0.013788781	0.001815381	0.001410216	36356	12764	66	18	299	176	19	20
2014	5	73	1	2	0.008382327	0.008103728	0.002212003	0.001440663	34358	11106	76	16	288	90	19	21
2014	5	73	1	3	0.007448522	0.008452292	0.002271943	0.001408715	34772	10648	79	15	259	90	18	20
2014	5	73	1	4	0.008124226	0.010932476	0.002016652	0.001378043	34711	10885	70	15	282	119	19	20
2014	5	76	1	1	0.007871534	0.010103457	0.001260846	0.001841398	114209	41273	144	76	899	417	18	11
2014	5	76	1	2	0.007988557	0.009109415	0.001196484	0.002137405	111159	39300	133	84	888	358	18	11

ANNO	MES	ID_DEPARTAMENTO	ID_ZONA	NUMERO_MEDICION	LLAMAD_CAIIDAS_TOT_CAPITAL	LLAMAD_CAIIDAS_TOT_RESTO_DEPTO	LLAMAD_CAID_HANDOVER_CAPITAL	LLAMAD_CAID_HANDOVER_RESTO_DEPTO	LLAMADAS_EXITOSAS_CAPITAL	LLAMADAS_EXITOSAS_RESTO_DEPTO	LLAMAD_TERM_HANDOVER_CAPITAL	LLAMAD_TERM_HANDOVER_RESTO_DEPTO	LLAMAD_TERMINAD_TOT_CAPITAL	LLAMAD_TERMINAD_TOT_RESTO_DEPTO	HORA_MEDICION_CAPITAL_DEPTO	HORA_MEDICION_RESTO_DEPTO
2014	5	76	1	3	0.008008096	0.010822828	0.00162802	0.003249292	113635	40932	185	133	910	443	12	11
2014	5	76	1	4	0.007364728	0.008480706	0.001335803	0.00199546	112292	40091	150	80	827	340	18	11
2014	5	81	2	1	0.004278075	0.002381763	0.000534759	0.001361007	1870	2939	1	4	8	7	19	22
2014	5	81	2	2	0.007816862	0.004725086	0.001116695	0.003006873	1791	2328	2	7	14	11	21	21
2014	5	81	2	3	0.010613208	0.00525394	0	0.000437828	1696	2284	0	1	18	12	21	22
2014	5	81	2	4	0.001588983	0.006744764	0.001059322	0.003194888	1888	2817	2	9	3	19	19	21
2014	5	85	2	1	0.004142502	0.015027322	0.00041425	0.005464481	2414	1464	1	8	10	22	20	21
2014	5	85	2	2	0.00635055	0.020188425	0.00084674	0.000672948	2362	1486	2	1	15	30	20	21
2014	5	85	2	3	0.009954376	0.017804154	0.000829531	0.002373887	2411	1685	2	4	24	30	20	21
2014	5	85	2	4	0.007413868	0.014829142	0.00174444	0.000644745	2293	1551	4	1	17	23	20	21
2014	5	86	2	1	0.006622517	0	0	0	151	0	0	0	1	0	22	23
2014	5	86	2	2	0.005747126	0	0	0	174	0	0	0	1	0	22	23
2014	5	86	2	3	0.016129032	0	0	0	186	0	0	0	3	0	21	23
2014	5	86	2	4	0	0	0	0	205	0	0	0	0	0	21	23
2014	5	88	2	1	0.007234279	0.01754386	0.000556483	0.009287926	1797	969	1	9	13	17	21	22
2014	5	88	2	2	0.012791991	0.016370107	0.003893215	0.003558719	1798	1405	7	5	23	23	21	11
2014	5	88	2	3	0.008680556	0.016025641	0.000578704	0.003205128	1728	1248	1	4	15	20	21	21
2014	5	88	2	4	0.009668508	0.022202487	0.001381215	0.010657194	2172	1126	3	12	21	25	21	22
2014	5	91	2	1	0.021367521	0	0	0	234	0	0	0	5	0	21	23
2014	5	91	2	2	0.007380074	0	0	0	271	0	0	0	2	0	22	23
2014	5	91	2	3	0.00617284	0	0	0	162	0	0	0	1	0	21	23
2014	5	91	2	4	0	0	0	0	236	0	0	0	0	0	19	23
2014	5	94	2	1	0.017142857	0	0	0	175	0	0	0	3	0	22	23
2014	5	94	2	2	0.03030303	0	0	0	165	0	0	0	5	0	22	23
2014	5	94	2	3	0.004081633	0	0	0	245	0	0	0	1	0	22	23
2014	5	94	2	4	0.016666667	0	0	0	180	0	0	0	3	0	22	23
2014	5	95	2	1	0.012618297	0	0	0	317	0	0	0	4	0	22	23
2014	5	95	2	2	0.061643836	0	0	0	292	0	0	0	18	0	21	23
2014	5	95	2	3	0.026315789	0	0	0	304	0	0	0	8	0	22	23
2014	5	95	2	4	0	0	0	0	288	0	0	0	0	0	22	23
2014	5	97	2	1	0.043478261	0	0	0	184	0	0	0	8	0	20	23
2014	5	97	2	2	0.006451613	0	0	0	155	0	0	0	1	0	22	23
2014	5	97	2	3	0	0	0	0	164	0	0	0	0	0	22	23
2014	5	97	2	4	0.003984064	0	0	0	251	0	0	0	1	0	23	23
2014	5	99	2	1	0.042424242	0.002747253	0	0	165	728	0	0	7	2	22	19
2014	5	99	2	2	0.041237113	0.001466276	0	0	194	682	0	0	8	1	22	20
2014	5	99	2	3	0.019083969	0	0	0	262	531	0	0	5	0	20	20
2014	5	99	2	4	0.037837838	0.001388889	0	0	185	720	0	0	7	1	22	19